The FAQ webpart in our SharePoint app is designed to enhance user experience by providing quick access to frequently asked questions. This feature-rich webpart ensures users can find the information they need efficiently and effectively. Key features include:

* **Categorized Questions:** FAQs are organized into categories, allowing users to navigate through topics effortlessly.
* **Search Functionality:** A robust search bar enables users to quickly find specific questions or keywords within the FAQ section.
* **Collapsible Sections:** Each category can be expanded or collapsed, keeping the interface clean and user-friendly.
* **Responsive Design:** The webpart is designed to be fully responsive, providing an optimal viewing experience across all devices.
* **Easy Management:** Administrators can easily add, edit, or remove questions, ensuring the information is always up-to-date.
* **Add Questions:** Quickly add new questions and answers to keep the FAQ section comprehensive.
* **Edit Questions:** Easily update existing questions and answers to reflect the most current information.
* **Remove Questions:** Delete outdated or irrelevant questions to maintain the relevance of the FAQ section.
* **Category Management:** Create, rename, or delete categories to keep the FAQ section organized.

**Category 1: General Information**

1. **What are your operating hours?**
   * We are open from 9 AM to 5 PM, Monday to Friday.
2. **Where are you located?**
   * Our main office is located at 123 Main Street, Anytown, USA.
3. **How can I contact customer support?**
   * You can reach our customer support at support@example.com or call us at (123) 456-7890.

**Category 2: Account Management**

1. **How do I reset my password?**
   * To reset your password, click on the 'Forgot Password' link on the login page and follow the instructions.
2. **How can I update my email address?**
   * Go to 'Account Settings' and click on 'Edit Email' to update your email address.
3. **What should I do if I suspect unauthorized access to my account?**
   * If you suspect unauthorized access, contact our support team immediately and change your password.

**Category 3: Billing and Payments**

1. **What payment methods do you accept?**
   * We accept credit cards, PayPal, and bank transfers.
2. **How can I view my billing history?**
   * You can view your billing history in the 'Billing' section of your account dashboard.
3. **What should I do if I find a billing error?**
   * If you find a billing error, please contact our billing department at billing@example.com.

**Category 4: Technical Support**

1. **How do I report a technical issue?**
   * You can report a technical issue by submitting a ticket through our helpdesk system.
2. **What should I do if I can't access the website?**
   * Try clearing your browser cache and cookies, and if the issue persists, contact our support team.
3. **How do I update my software?**
   * Updates can be downloaded from the 'Downloads' section on our website. Follow the instructions provided to install the update.

**Category 5: Product Information**

1. **Where can I find product manuals?**
   * Product manuals are available for download in the 'Support' section of our website.
2. **Can I request a product demo?**
   * Yes, you can request a product demo by filling out the form on our 'Request a Demo' page.
3. **What is the warranty period for your products?**
   * The warranty period for our products is typically one year from the date of purchase. Please refer to the product details for specific information.